

CONFLICT MANAGEMENT CERTIFICATE

Conflict Management and Negotiation skills are essential skills for leaders, managers and anyone seeking to understand, manage, resolve, and prevent conflict.

Designed for legal and non-legal learners, the Certificate in Conflict Management focuses on negotiation, conflict management, mediation, dispute system design and restorative justice.

Curriculum

Students may start their studies in fall, spring, or summer and pace their studies as they wish, taking a minimum of 2 credits (one course) per term. Students must complete a total of 8 credit hours.

Courses

Code	Title	Hours
Required Courses		
LAW 937	Dispute System Design	2
LAW 938	Mediation & Turning Conflict Convo into Dialogue	2
LAW 939	Problem-Solving Negotiation Skills	2
LAW 940	Restorative Processes in Conflict Resolution	2
Total Hours		8

Suggested Sequence of Courses

Code	Title	Hours
Term 1		
Electives	Choose 4 Credits of Elective Options	4
Term 2		
Electives	Choose 4 Credits of Elective Options	4
Total Hours		8

Degree Requirements

To earn a Certificate in Conflict Management, students must complete a total of 8 credit hours. Visit the Registrar (<https://www.luc.edu/law/currentstudents/registrar/>) for a complete list of degree requirements, academic calendars, and registration process. Full course descriptions are available here (<https://catalog.luc.edu/course-descriptions/law/>).

Graduate & Professional Standards and Regulations

Students in graduate and professional programs can find their Academic Policies in Graduate and Professional Academic Standards and Regulations (<https://catalog.luc.edu/academic-standards-regulations/graduate-professional/>) under their school. Any additional University Policies supercede school policies.

Learning Outcomes

1. Negotiate agreements using a problem-solving or positional approach as appropriate.
2. Mediate conflicts.
3. Communicate to create an environment conducive to emotional self-regulation and effective problem-solving during divisive conversations.

4. Advise individuals and organizations regarding ongoing conflict or conflict processes.
5. Lead teams in preventing and resolving conflicts.